Success Express Shuttle Service  
For Far Northeast & Near Northeast  
General Information

Transportation

- All ECE-12 students, regardless of where they live, will be eligible to use a new transportation system
- The system will operate as a shuttle service, using yellow school busses
- All stops in the shuttle service will be located a maximum of one mile from any student’s home. Most of the stops will be located at schools.
- The system will serve all schools, including traditional, magnet and charter schools
- The system will run before and after the school day, approximately from 6:30am-9:30 to 2:30-6:30pm, and will service after-school activities and athletics within this time frame.

The current system:

- Only 10% of FNE and NNE students are currently eligible for transportation.
- For the 10% of students who are eligible for transportation, the service is only provided to one school (based on their home address).
- If schools want to provide bus service for after-school athletics or activities, they have to pay for bus service – which directs funding away from supporting student achievement.
- There are different eligibility requirements for elementary, middle and high school students. This means, for example, that if 4th- and 6th-grade siblings attend the same ECE-8 school, the 4th-grader can ride the bus but the 6th-grader can’t.
- Special-needs students can’t always ride the bus with their peers.
- The bus driver is the only adult on the bus, and has to divide his/her attention between driving and supervising students.

The shuttle system:

- 100% of FNE and NNE students will be eligible for transportation.
- Students can ride the bus to any school, anywhere in FNE or NNE. Traditional, magnet and charter schools will all be part of the service. **FNE shuttle only services FNE and the NNE shuttle only services NNE.**
- The bus system will operate before and after school, meaning schools will not have to pay for after-school athletics and activities transportation.
- All grade levels will receive the same service, allowing siblings to ride together.
- Special-needs students will have increased opportunities to ride the bus with their peers.
- In addition to the bus driver, a second adult will ride every bus with the sole responsibility of supervising students.

FAQS

Right now the bus picks up my student in front of my house. Why are you changing the bus system?
The current bus system is only available to 10% of students. The new bus system will provide transportation to 100% of students. It will also allow your student to ride the bus to any school your family chooses, and provide service before and after school for activities and athletics.

While the bus stop may now be further from your house, the new stop will be no more than 1 mile from your house and will be located in a safe place such as a school.

In the new bus system, my 5-year-old will ride with high school seniors and I have strong concerns about safety and supervision.
In the current bus system, bus drivers are responsible both for driving and for supervising students. In the new bus system, another adult will ride the bus who is devoted solely to supervising students. This paraprofessional will ensure students get on and off at the right stops, obey safety rules and follow behavior guidelines.
If the bus doesn’t pick my child up right away either before or after school, who will be supervising them?
All schools that participate in the new transportation system will provide student supervision before and after school as students are waiting to board the bus.

How will the bus system serve special-needs students?
Special-needs students will be accommodated in the new system as much as possible. They will continue to receive service at their home, and will be supported in riding the bus with their peers. Buses will “detour” off the main route to pick up special-needs students at their homes and then return to the route to pick up other students.

How will parents be notified of the shuttle stop assignment for their student?
Students will not be assigned to bus stops as in the past. Instead parents can choose the stop which best meets their needs. You will receive a Intent to Ride Form (ITR form) in your students Thursday folder. All you need to do is complete the form and return it back to your school.

When will this information be shared with parents?
Participating schools in the shuttle can be found on the Transportation Website www.dpsk12.org. Draft stop times are still being finalized and will be available in May 202. All schools participating in the shuttle region will be communicated in information sent home with students in their Thursday folders.

Can parents choose any shuttle pick up location and drop off location for their student?
Yes. All you have to do is determine what shuttle location best meets your needs.

What if my student is in a magnet program, how do I determine what bus they will catch?
Magnet schools outside the NNE and FNE regions are not part of the shuttle service. Students who qualify for transportation will receive his/her information in August by US postal service.

How will shuttle stops work?
All stops will be pickup and drop off sites. There will be two (2) sets of buses; one set will run in a clockwise direction and the other will run counterclockwise. Students will determine the time to be at the school stop closest to his/her home and which shuttle bus to catch to arrive at their school on time. The direction will determine the length of time a student is on the bus.

How early can my student arrive to the shuttle stop?
Students should arrive at the stop 5 minutes before the selected stop time.

How early can my student be dropped off at school?
Students should not arrive earlier than 20-25 min prior to the school bell time. Please check with your school to determine how early the school will open to serve breakfast.

What if I am unable to pick up my child from the shuttle stop in the afternoon?
Students in the primary grades (ECE-2nd) who are not with an older sibling on the bus must be met by an adult or older sibling. Parents who have an emergency should call radio dispatch at 720-423-4624 to inform them s/he is running late.

What if my child misses the shuttle bus?
If your child misses the bus they can wait for the next bus which will take them to their school.

If I have a question regarding the shuttle pick up or drop off location, who can I call?
Call transportation at 720-423-4602, 4606, and 4608.

Who will monitor the shuttle sites?
School stops will be treated as any other bus stop with no supervision. Before and after school supervision is the responsibility of each school. DPS Safety and Security will work with local authorities to help monitor school sites.
How can I determine what time my student must catch the shuttle in order to arrive to school in time for breakfast?
Parents should check with their school to know when breakfast is available. Then check the bus schedule to determine the bus and time students should be at the stop for the desired arrival time at their school.

Will my child be safe?
All shuttle buses will have 1 paraprofessional on each bus to manage behavior and ensure students get of their bus at the correct school/stop. For ECE-5th grade, all parents are asked to label your students backpack with name and school of attendance information.

Is there an application process for my child to ride the bus?
No all students are eligible to ride the bus. However we are asking all parents to complete a Intent to Ride Form as it will help us determine where your student will catch the bus.

How will you know my child’s on the bus?
As students begin to utilize the service we anticipate they will board the same shuttle each time. Drivers and paraprofessionals are expected to learn who their students are. We are asking that students in the elementary have backpacks labeled with students name and school of attendance.

What if my child does not get off the bus?
Call radio dispatch at 720-423-4624 to report your concerns. If possible wait for the next bus and ask the driver to call dispatch. Your child may also be on the next bus.

What if my child misses his/her bus stop?
If a student misses their bus stop or forgets to get off the bus, they should inform the para and stay on the bus. The driver will inform radio dispatch a student missed his/her stop and s/he will be dropped off at the stop on the next loop at approximately X time.

What if my child gets off at the wrong stop?
If your child gets off at the wrong stop they should inform the para and where they need to stay at the stop and board the next bus. Tell the driver or para they are at the wrong stop and where they need to get off.

Who would I call if I can’t find my child?
Call radio dispatch at 720-423-4624. Office Hours of operation 5:00am – 6:00pm. Dispatch hours of operation 5:00am-9:00pm.

How will behavior be dealt with?
Transportation utilizes the Positive Behavior Support System. The driver/paraprofessional will address all concerns in an effort to redirect the behavior and ensure student safety. Should negative behaviors persist students may lose their riding privileges. Detailed information on the PBS program can be found on the DPS Transportation website.

How will you ensure my student get’s off at the correct school location?
The driver/paraprofessional team will check at each stop as students are leaving the bus to ensure they are at the correct stop/school. NOTE: Parents should ensure elementary students occupy their school issued bus pass and include the following information with their child; the name of the school your child is attending and the pm drop off location. This is extremely important during the first few weeks of school. High School students will be required to show school ID’s upon issuance from the school.

How will my student identify the bus?
Buses will have a placard in the front passenger window which will identify the direction the bus is traveling and is part of the shuttle system.

Where does my student stand to ensure they get on the bus?
Each school will have a clearly identified DPS Shuttle Sign for bus pickup/drop off with differentiated areas for the shuttles.
**How long will it take for my child to receive transportation?**
Your student will be eligible to ride the bus on the 1st day of school for the 2011/2012 school year.

**How will I know where my student should catch the bus?**
You can utilize the boundary locator on the DPS website to help you determine what school is closest to your home.

**What time will the bus arrive every day?**
A transportation bus schedule will be available in June to assist you in developing your students bus schedule.