Parents of students who ride the school bus will receive real-time information and updates about their student’s bus service through Bus Bulletin.

Text, email and voice notifications will be sent to parents when buses are running more than 15 minutes late due to traffic, emergency or weather delay.

Parents of transportation-eligible students are automatically enrolled to receive Bus Bulletin voicemail and email notifications, based on the phone number and email address provided when they registered their student for school. (NOTE: You can verify and update your contact information by logging into the Parent Portal.)

Frequently Asked Questions

Q: How does the process work?
A: Bus drivers notify our radio dispatch, who in turn send a notification via the web-based Bus Bulletin program.

Q: How do I update my contact information in Bus Bulletin?
A: Information can be updated in Infinite Campus by contacting your school front office. The benefit of updating your information in Infinite Campus is that it will update all student information files. For questions, please email transportation@dpsk12.org.

Q: What if my student is eligible for transportation, but doesn’t ride the yellow school bus? Will I still be notified through Bus Bulletin?
A: Yes. Notifications are sent to all transportation-eligible students that have bus information in their student record. Families can opt out of notifications by replying STOP to the text message.

Q: Will my school be notified that the bus is delayed?
A: Yes. All school administrators will be notified of service delays.

Q: How many minutes delay is required for a notification?
A: A Bus Bulletin will be sent when a bus is delayed by 15 minutes or more.

Q: Will my students’ attendance be affected as a result?
A: No, students will not be marked late due to bus delays.

Q: If the bus is late to school, will my student still be provided breakfast?
A: Yes. Transportation will notify both school administrators and families of service delays. Breakfast will be served to students once they arrive to school.

Q: What if my student is riding on Transportation Exception? Will they be notified?
A: Yes. All students approved to ride the bus through the exception process will receive notification from Bus Bulletin.

Q: I don’t have a computer or smart phone. How will I receive notifications of a service delay?
A: Parents will have the option to receive notifications on their home phone through voice calls or through text messages and voice calls on their mobile devices.

Q: What if my student takes Success Express? Will I receive Bus Bulletin Notifications?
A: At this time, parents will not be notified of delayed Success Express Shuttle routes via Bus Bulletin, but can contact their school front office for updates.

Q: Is there any cost to register or receive notifications?
A: Usage of Bus Bulletin is free to parents and students. The school district subscribes to the website, so there is no cost to you [although fees from your mobile phone provider may apply for text messages or voice calls. Please contact them for details].

Q: Will Bus Bulletin sell or release my contact information?
A: No. We respect your privacy and will never sell names, phone numbers or e-mail addresses. If the school district or local law enforcement requests the information while investigating a crime we will make it available to them for that purpose.

Q: Will Bus Bulletin send unsolicited text messages or e-mails?
A: No. Outside of notifications that are generated by the school district, we may contact you to ask for feedback or advise you of a new feature. But we will not send unsolicited notifications.